

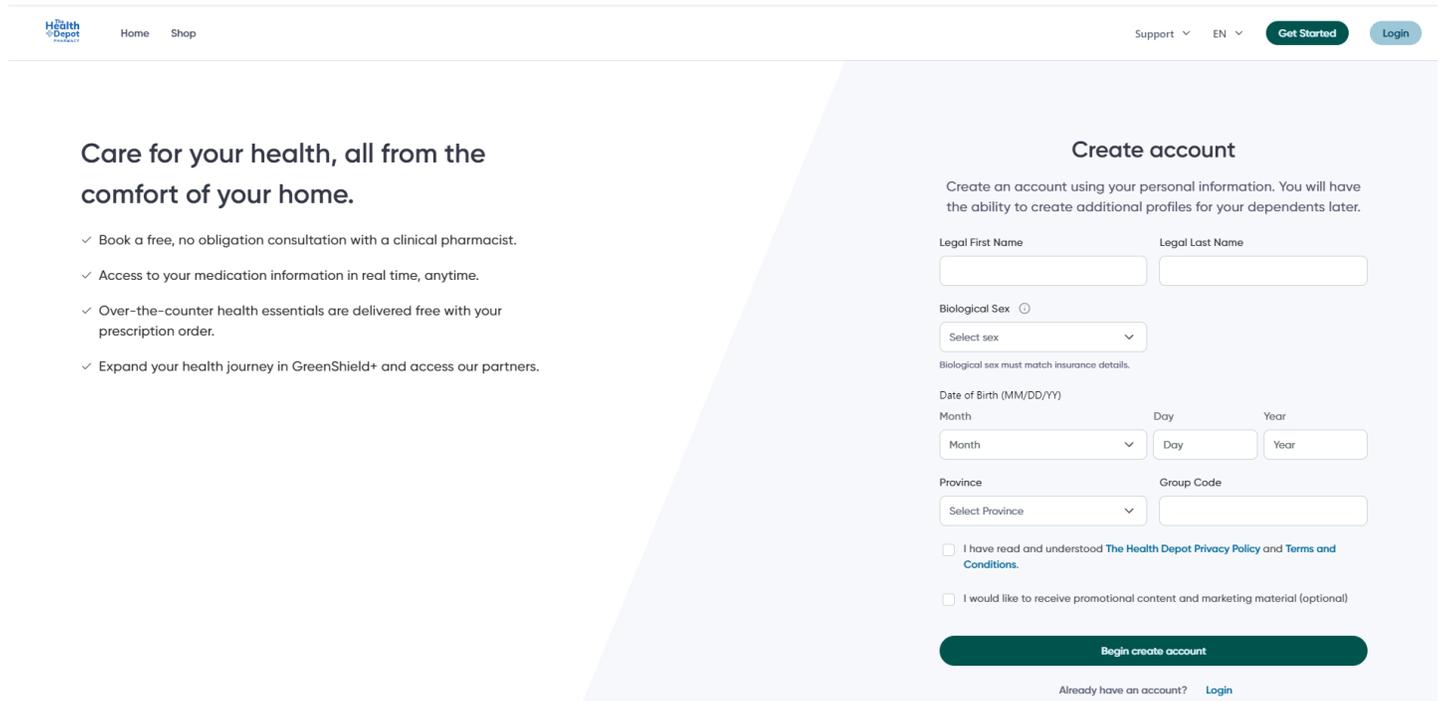
CREATING YOUR HEALTH DEPOT ONLINE ACCOUNT INSTRUCTIONS

You are just a few clicks away from creating your online account with The Health Depot.

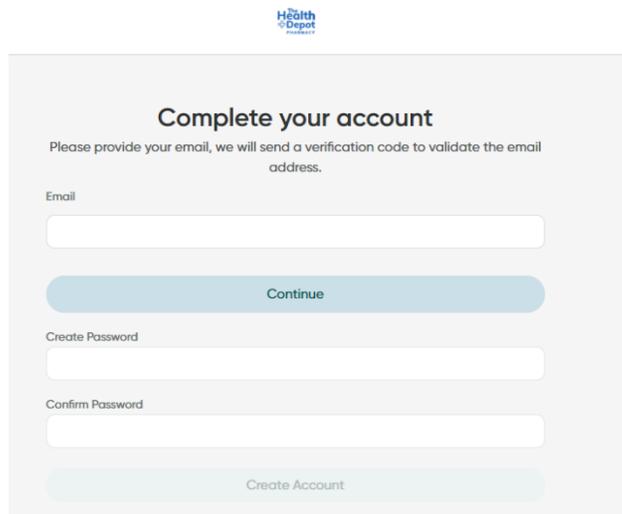
First, visit <https://www.thehealthdepot.ca/> and click either 'Get Started', or 'Login' located in the top right corner of the webpage.

Enter your personal details including name, date of birth, and the province you live in.

Ensure that you click the box indicating that you have read and understand The Health Depot privacy policy and terms and conditions.



The screenshot shows the top navigation bar with 'Home' and 'Shop' links, and 'Support', 'EN', 'Get Started', and 'Login' buttons. The main content area is split into two columns. The left column has the heading 'Care for your health, all from the comfort of your home.' followed by a list of four benefits: booking a free consultation, real-time medication information, free over-the-counter health essentials, and expanding health journeys in GreenShield+. The right column is titled 'Create account' and contains a form with the following fields: 'Legal First Name' and 'Legal Last Name' (text boxes), 'Biological Sex' (dropdown menu), 'Date of Birth (MM/DD/YY)' (Month, Day, Year dropdowns), 'Province' (dropdown menu), and 'Group Code' (text box). Below the form are two checkboxes: 'I have read and understood The Health Depot Privacy Policy and Terms and Conditions.' and 'I would like to receive promotional content and marketing material (optional)'. A large green button labeled 'Begin create account' is at the bottom, with a link 'Already have an account? Login' below it.



The screenshot shows the 'Complete your account' form. It starts with the heading 'Complete your account' and the instruction 'Please provide your email, we will send a verification code to validate the email address.' Below this is an 'Email' text box and a blue 'Continue' button. Further down are 'Create Password' and 'Confirm Password' text boxes, followed by a light blue 'Create Account' button.

Once completed, click '**Begin Create Account**'.

Enter your email address.

Click '**Continue**'.

Collect the **verification code** from the email account you provided. The email will look like the screen shot below.



Enter it in the **'Secondary Verification Code'** field.
Click **'Verify email'**.

The form is titled 'Complete your account'. It asks for an email address (emma.darby@greenshield.ca) and a 'Secondary Verification Code'. There are buttons for 'Verify email' and 'Send new code'. A 'Create Password' field is also visible at the bottom.

Now, **'Create Password'** and then **'Confirm Password'**.

*The password must include at least:

- One uppercase letter
- One lowercase letter
- One digit
- One symbol
- Minimum of 8 characters in length
- Maximum of 16 characters in length

Click **'Create Account'**.

The form is titled 'Complete your account'. It asks for an email address (emma.darby@greenshield.ca), a 'Create Password', and a 'Confirm Password'. There is a large 'Create Account' button at the bottom.

You'll see the following page confirming creation of your account. You will also receive a welcome email within seconds of completing the account creation.

You created an account!

Get the most from your healthcare team. How can we help?

 <p>Add or transfer a prescription The quickest way to view and manage all of your prescriptions in one place.</p> <p>Add or transfer a prescription</p>	 <p>Add an additional profile Create profiles to manage prescriptions and the healthcare needs for others.</p> <p>Add a profile</p>	 <p>Book a consultation with a Pharmacist Our pharmacists will work to understand your healthcare needs via a phone call.</p> <p>Book a consultation</p>
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